








### Alert Examples:

-  Severe Weather Watches & Warnings
-  Hazmat Spills
-  Active Shooter
-  Evacuation Notices
-  Local Advisories (boil notices, road closures)

Alerts you receive will be issued by public safety officials and are based on the address you register and the alerts you select (general, emergency). Automated weather alerts you subscribe to will be pushed out by the National Weather Service Cleveland office based on your location.

 1 Courthouse Square  
Bowling Green, OH 43402

 [woodcountyohio.gov](http://woodcountyohio.gov)

 [woodcountyema@woodcountyohio.gov](mailto:woodcountyema@woodcountyohio.gov)

 419-354-9269



# WOOD COUNTY ALERT

powered by 

Wood County residents can sign up for a new notification system to stay alert during severe weather and other potential emergencies.

Users can choose how they prefer to be contacted, including by text message, phone call, email, or a mobile app.

**Wood County Alert** (powered by Everbridge), replaces Wood County's previous emergency notification platform, CodeRED. It is important to note that prior registrations for CodeRED will not transfer, and all users will need to create a new account to receive alerts.

# Frequently Asked Questions:

## How Does it Work?

Wood County Alert by Everbridge will use the contact information you provide to quickly notify you about conditions that concern **you**. You can choose to opt-in to weather alerts, community alerts, and emergency alerts that are based on your location. You will also have the ability to set your preferences, including quiet time windows and the delivery method of how you want to be notified.

## To Sign Up:



- Scan the QR Code or Visit: <https://member.everbridge.net/index/76486388220118>
- Create an account with a username, password, and email address, and accept the Terms of Use.
- Complete your profile by entering your name and contact information.
- Choose how you want to receive alerts (text, email, mobile phone, landline, or app).
- Add up to five addresses or locations to receive alerts specific to those locations.
- Select the types of alerts you want to receive, such as weather warnings or community notifications.
- Save your updated account information.

## Does It Cost Anything?

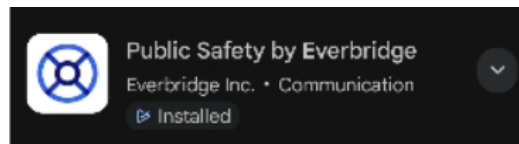
No. It is a free service provided to Wood County residents by the Wood County Commissioners and local participating jurisdictions. However, normal message fees may apply. Your cell phone must have text messaging capabilities to receive text alerts. Wood County cannot guarantee that intended recipients will get notifications, which may depend on external factors such as device settings, cellular carriers, and email platforms. Notifications you “subscribe” to do NOT have any associated fees attached to them, the terminology “subscription” only indicates it is something you are opting in to and selecting on your own.

## Will my contact information be shared with others?

No. The information that you provide will be used only by administrative users of the Wood County Alerts system. It will not give or sell your contact or location information to any vendor or other organization. By registering, you agree and acknowledge that Wood County may transfer your information and preferences to any mass emergency notification system with which the county contracts subsequent to Everbridge.

## Is there an App I can download?

For the public that want to download an app as an additional way to receive notifications, they should download the Everbridge Public Safety App from the app store. The organization code to enter is: WoodCountyOH and the app logo is pictured below.



## How Do I Stop Receiving Notifications?

To stop notifications, access your account and remove your contact information from your profile. If you need assistance, you may contact the EMA at 419-354-9269 and they will assist you.

## What about Nixle?

Nixle is an additional free notification service that has been used by the Wood County Sheriff's Office. Nixle is a part of Everbridge, and the WCSO Nixle account will soon be migrated into the Wood County Alerts account. If you are already registered for Nixle, you are all set and no action is needed on your part to stay in their system. You will notice the logo will change once the accounts are merged. **Please note: Nixle does not offer automated weather alerts. We strongly recommend you sign up for Everbridge and opt-in to weather alert subscriptions.** If you haven't signed up for Nixle and want to, text your ZIP code to 888777.

## I don't do well with technology, can you help sign me up?

Yes, we are happy to assist with signing you up. It is preferred you register yourself to easier manage your preferences and set your own user name and password. If you run into issues, or have any questions, give us a call at 419-354-9269.

